

Privacy Policy

DotnPixel or any of its subsidiaries or affiliates (collectively, "DotnPixel") collects information about you when you use its mobile applications, websites, and other online products and services (collectively, the "Services") and through other interactions and communications you have with DotnPixel. This Privacy Statement applies to information collected and used by DotnPixel (Collectively called as "DotnPixel" or "we").

Scope and Application

This Privacy Statement ("Statement") applies to persons anywhere in the world who use our apps, website or services (collectively called "DotnPixel").

If you interact with the Services as a User, Customer, Service acquirer the respective privacy statements apply to your interactions.

Collection of Information

Information you provide to Us :

We collect information you provide to us, such as when you create/modify your account, request services, contact support or otherwise communicate with us. This information may include, without limitation: First Name / Last Name / name, email, phone number, postal address, profile picture, payment related information, items requested (for delivery services), delivery details, and other information you choose to provide.

Information We Collect Through Your Use of the App, Website and related Services :

When you use our Services, we collect information in the following generic categories:

Location Information: When using the Services for delivery, we collect precise location data. If you permit the app to access location services through the permission system used by your mobile operating system or "Platform", we may also collect exact location of your device when the app is running in the foreground or background. We may also derive your approximate location from your IP address. This information is solely used for the purposes of providing precise and accurate services.

Transaction Information: We collect transaction information related to your use of our Services, including the type of service requested, details of each transaction, date and

time the service was provided, items ordered, amount, distance, and other service related transaction details.

Usage and Preference Information: We collect information about how users, customers and site visitors interact with our Services, preferences expressed, and settings chosen. We do this by using different techniques like cookies or other alternative methods like pixel tags, and similar technologies that create and maintain unique identifiers.

Device Information: We collect information about your mobile device, like for example, the hardware model, operating system, Version, software and related file names and versions of the same, preferred language, unique identifier, advertising identifiers, serial number, device motion information, mobile network information, etc.

Log Information: When you interact with our Services, we collect back end server logs, which may include information like IP address, dates and times of information access, features or pages viewed, app crashes and other such system activity, type of browser, etc.

Use of Information

We use the information we collect about our users to:

- Provide, maintain, and improve our Services, including, for example, send receipts, provide products and services you request and all such related information, develop new features, provide customer support to Users and develop safety features, authenticate users, and send product updates and messages;
- Perform internal operations, including, for example, to prevent fraud/abuse of our Systems and Services; to conduct data analysis, testing, and research; and for monitoring and analysis of usage and activity trends; to troubleshoot service bugs and operational problems;
- Send or facilitate communications such as estimated times of arrival (ETAs), or use of certain features, such as referrals, invites, or sharing of ETA;
- Send you communications which could be of interest to you, including but not limited to information about services, product or other related news, promotions, and events of other related companies, where permissible and as per the local applicable laws; and to process other or related promotion entries and fulfill any rewards or awards;

- Improve the Services, Personalize the services, including providing or recommending features, referrals, content, connections and advertisements.
- We may transfer the information described in this Statement to process and store it in Poland and other countries, some of which will have lesser data protection laws than the region in which you reside. In such case, we will take appropriate measures to protect your personal information in context of this agreement.

Sharing of Information

We may or may have to share the information we collect as described in this Statement as follows:

To provide best of class services we may share information:

- With Service Providers in connection with your request for services requested or other related services. For instance, we may share your name, photo, precise or approximate location, and certain contact information for the services to reach your doorstep.
- With other people pertaining to a particular service, offering or promotion; or with related third parties to provide you services you have requested through a partnership or promotional offering;

Other Important Sharing

We may share your information:

- With related third parties service provider who conduct data processing on our behalf, or for central data repository and / or storage and logistics purposes;
- With vendors, partners, service providers, marketing consultants and other related service providers who need access to such information to execute work on our behalf;
- In response to a request for information by a legal / competent authority if we believe disclosure is in conformance with, or is required by, any local applicable law, regulation, or legal proceedings / process;
- With law enforcement, government, or other legal or related third parties if we conclude that your actions are not in conformance with our Privacy Statement, Terms

and Conditions / policies, or to protect the rights, property, or safety of our users or others;

- In connection with, or for / during negotiations of, any merger, consolidation or restructuring, sale of company assets, financing, or acquisition of all or a portion of our business by or into another entity / organization;
- If we notify you and you consent to the sharing; and
- In an anonymized and/or aggregated manner which cannot logically be used to identify you